

## AMENDMENTS TO THE CLAIMS

This **Listing of Claims** replaces all prior versions and listings of claims in the Application:

1. (currently amended) A data processing system for managing telecommunications resources of an organization comprising:

a telecommunications inventory tracking unit adapted to maintain ~~inventory data for~~ **resource data representative of** a plurality of telecommunications resources associated with one or more telecommunications users within the organization;

~~an inventory~~ **a service** modification unit in communication with the telecommunications inventory tracking unit, ~~and adapted~~ **the service modification unit configured** to modify ~~telecommunications inventory~~ **the resource** data ~~when the telecommunications resourcees associated with one or more of the telecommunications users changes~~ **based on modifications to telecommunications services;**

a contract management unit adapted to maintain contract data for one or more resource contracts, wherein said contract data includes telecommunications provider rates **and** wherein each resource contract is associated with one or more of said plurality of **telecommunications** resources;

a bill processing unit adapted to maintain billing data associated with each of said plurality of resources; and

a processing unit adapted to reconcile the billing data, contract data, and ~~inventory~~ **telecommunications resource** data, **the processing unit is configured to confirm that billing data corresponds to inventory data.**

2. (canceled)

3. (currently amended) The system of claim 1, ~~wherein~~ the ~~inventory~~ **service** modification unit ~~is~~ adapted to initiate orders for new resources and to update the inventory tracking unit with ~~inventory data~~ **new resource data** representative of the new resource.

4. (canceled)

5. (currently amended) The system of claim 1, wherein the ~~inventory tracking service~~ **ordering** unit is adapted to automatically update inventory data when new resources are ordered.
6. (currently amended) The system of claim 1, wherein the ~~inventory tracking service~~ **ordering** unit is adapted to automatically update inventory data when existing resources are cancelled.
7. (currently amended) The system of claim 1, wherein the processing unit is adapted to identify billing discrepancies between the billing data and the contract data and **to** flag~~[[s]]~~ said billing discrepancies for the organization.
8. (previously presented) The system of claim 1, further comprising:  
a reporting unit adapted to generate reports wherein such reports detail the telecommunications services of telecommunications users within the organization.
9. (previously presented) The system of claim 8, wherein the reporting unit is adapted to generate billing disputes based at least on data from the inventory tracking unit.
10. (previously presented) The system of claim 8, wherein the reporting unit is adapted to generate reports representative of bills approved for payment based at least on data from the inventory tracking unit.
11. (original) The system of claim 1, further comprising:  
a trouble ticket unit adapted to resolve problems associated with resources and to store historical analytical data.
12. (currently amended) The system of claim 1, wherein the ~~processor~~ **processing** unit is further adapted to compare the billing data, contract data, and inventory data to confirm that the billing data corresponds to current inventory data and contract data.

13. (currently amended) A method for managing telecommunications resources of an organization comprising the steps of:

maintaining telecommunications ~~inventory~~ resource data representative of a plurality of telecommunications resources associated with one or more telecommunications users within the organization;

modifying telecommunications ~~inventory~~ resource data when ~~the~~ telecommunications ~~resources~~ services associated with one or more of the telecommunications users changes;

maintaining contract data for one or more resource contracts, wherein said contract data includes telecommunications provider rates and wherein each resource contract is associated with one of more of the plurality of resources;

maintaining billing data associated with each of the plurality of resources; and

reconciling the billing data, contract data, and ~~inventory~~ telecommunications resource data.

14. (canceled)

15. (currently amended) The method of claim 13, wherein ~~the step of~~ modifying inventory data is further adapted to initiate orders for new resources and to update the inventory data with inventory data representative of the new resource.

16. (currently amended) The method of claim 13, wherein ~~the step of~~ modifying inventory data is further adapted to modify inventory data for each of said plurality of resources.

17. (currently amended) The method of claim 13, wherein ~~the step of~~ modifying inventory data is further adapted to automatically update inventory data when new resources are ordered.

18. (currently amended) The method of claim 13, wherein ~~the step of~~ modifying inventory data is further adapted to automatically update inventory data when existing resources are cancelled.

19. (currently amended) The method of claim 13, wherein ~~the step of~~ reconciling the billing data, contract data, and inventory data is further adapted to identify billing discrepancies between the billing data and the contract data and flags said billing discrepancies for the organization.
20. (previously presented) The method of claim 13, further comprising:  
generating billing dispute reports based at least on data from the inventory tracking unit.
21. (previously presented) The method of claim 13, further comprising:  
generating reports representative of bills approved for payment based at least on data from the inventory tracking unit.
22. (original) The method of claim 13, further comprising:  
resolving problems associated with telecommunications resources.
23. (currently amended) The method of claim 13, wherein ~~the step of~~ reconciling the billing data, contract data, and inventory data is further adapted to compare the billing data, contract data, and inventory data to confirm that the billing data corresponds to current inventory data and contract data.
24. (currently amended) The method of claim 13, further comprising ~~the step of~~ automatically canceling resources associated with a user when said user leaves the organization.
25. (currently amended) The method of claim 13, further comprising ~~the step of~~ automatically adding resources associated with a user when said user joins the organization.
26. (previously presented) The system of claim 1, wherein the telecommunications provider rate is defined in rates per minute.
27. (previously presented) The system of claim 1, wherein the telecommunications provider rate is defined in rates per bandwidth.

28. (previously presented) The system of claim 1, wherein the telecommunications provider rate is defined in rates per speed.
29. (previously presented) The system of claim 1, wherein the telecommunications provider rate is defined in rates per mileage.
30. (previously presented) The method of claim 13, wherein the telecommunications provider rate is defined in rates per minute.
31. (previously presented) The method of claim 13, wherein the telecommunications provider rate is defined in rates per bandwidth.
32. (previously presented) The method of claim 13, wherein the telecommunications provider rate is defined in rates per speed.
33. (previously presented) The method of claim 13, wherein the telecommunications provider rate is defined in rates per mileage.
34. (previously presented) The system of claim 1, wherein the inventory modification unit is adapted to modify telecommunications inventory data when one or more of the one or more telecommunications users joins the organization.
35. (previously presented) The system of claim 1, wherein the inventory modification unit is adapted to modify telecommunications inventory data when one or more of the one or more telecommunications users leaves the organization.
36. (previously presented) The method of claim 13, wherein the telecommunications inventory data is modified when one or more of the one or more telecommunications users joins the organization.

37. (previously presented) The method of claim 13, wherein the telecommunications inventory data is modified when one or more of the one or more telecommunications users leaves the organization.

38. (previously presented) The system of claim 1, wherein the inventory tracking unit is further adapted to maintain inventory data for a plurality of telecommunications resources associated with one or more locations of the organization, and wherein the inventory modification unit is further adapted to modify telecommunications inventory data when one or more locations of the organization changes.

39. (previously presented) The method of claim 13, wherein the inventory data is associated with one or more locations of the organization, the method further comprising the step of:  
modifying telecommunications inventory data when the telecommunications resources associated with one or more locations of the organization changes.

40. (new) The system of claim 1, the service modification unit configured to associate at least a portion of the resource data with a telecommunications user, and to modify the resource data associated with the telecommunications user based on service modifications associated with the telecommunications user.